

Patient Office Policies

Visit our website at www.evangelionmedical.com for a complete and updated list of policies and information.

Payment Terms:

Co-Payment and deductibles are due in full immediately at the time of service. No “payment plans” are offered unless previously agreed upon between the patient and the offices Evangelion Medical. There will be a \$50.00 service charge for any payment with non-sufficient funds. This fee, in addition to the original outstanding charge, must be paid immediately, or the case will be handed over to the District Attorney’s office. Payment of any outstanding balance must be paid prior to any future patient services.

No-shows and Missed Appointments:

Unexplained or unreasonable no-shows or missed appointments will not be acceptable. Patients are considered a no-show if they miss their appointment without a 24 hour notice or if they arrive later than 15 minutes for their scheduled appointment. If the patient wishes to be rescheduled, there will be a \$50.00 rescheduling fee for each 15 minutes increment the patient was originally scheduled. This fee must be paid prior to being rescheduled.

Record Reproduction Terms:

Request for reproduction of paper medical records for legal, insurance, or private use will incur a fee of \$25.00 for the first 20 pages and \$0.50 per page thereafter. A request for records in electronic format will incur a fee of \$25.00 for 500 pages or less and \$50.00 for more than 500 pages.

Additional Provider Paperwork Terms:

Requests for additional paperwork such as form completion, disability paperwork, or supplemental insurance paperwork will incur a fee of \$200.00 per activity or may be completed during a scheduled appointment that is solely for this purpose. For paperwork requiring minimal information and only a physician signature, there be will a fee of \$50.00 per activity if the medical team deems it appropriate.

Patient Behavior and Interaction Terms:

Abusive, violent, threatening, or unruly treatment toward any member of the staff or other patients will not be tolerated and will be reported to the Midland Police Department and prosecuted to the full extent of the law. Dishonest behavior will not be tolerated. Patients who are non-compliant with their medical care will not be tolerated. Patients who take part in such behavior will be terminated from the offices of Evangelion Medical immediately. Dr. Cochran reserves the right to terminate the physician-patient relationship for any other reason. If termination or dismissal from the practice takes place, a reasonable time period will be provided in order to allow the patient to establish care with another physician.

Phone Calls and Requests:

Patients must allow 24 hours for refill requests or non-urgent phone call returns.

Minor Patients Terms:

Patients under 18 years of age are to be accompanied by an adult retaining legal guardianship or legal aid representation. Non- parental relationships are expected to present signed consent statements from their parents or their legal documentation expressing rights of guardianship or legal aid verification.

Service Restriction Terms:

Patients will be seen by appointment only. Dr. Cochran does not admit patients to or see them in the hospital. Patients requiring acute admission to the hospital will be attended by the hospitalist on call. Patients who require chronic inpatient care, nursing home care, or who cannot be brought to the clinic for regular visits will need to seek an alternative provider. Non-English speaking patients must be accompanied by a translator or be rescheduled. Except for parents of minors, only one visitor may accompany each patient in the exam room.

The offices of Evangelion Medical strongly prefer not to participate or testify in insurance or law-suit cases, Workman’s Compensation cases, or Disability exams. Effective June 14, 2023, All actions and court appearances undertaken by the physicians and providers at Evangelical Medical because of a subpoena or other legal action will result in respective fees incurred by the issuing party. A full fee schedule is available upon request. The party who issues the subpoena will be responsible for all fees incurred, but this does not mean that testimony or records produced will be solely in your favor. Testimony must be based strictly on the facts of the case and this physician’s / provider’s professional opinion, including when answering questions from opposing counsel.